

COMMISSIONERS
DOUG LITTLE – Chairman
BOB STUMP
BOB BURNS
TOM FORESE
ANDY TOBIN

OPEN MEETING AGENDA ITEM



0000172397

ORIGINAL

ARIZONA CORPORATION COMMISSION

August 5, 2016

To: Docket Control

RE: UNISOURCE ENERGY SERVICES (UNS) - Customer Comments

Docket No: E-04204A-15-0142

Please docket the attached 9 opinions (including 4 Petitions) with 213 customer signatures opposing the above filed case.

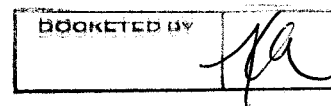
Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

AUG 05 2016



RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2016 AUG - 5 P 3:28

**Arizona Corporation Commission
Utilities Complaint Form****Investigator:** Mary Mee**Phone:** <<< REDACTED >>>**Opinion Date:** 7/29/2016**Opinion Number:** 2016 - 133549**Priority:** Respond within 5 business days**Opinion Codes:** Rate Case Items - Opposed**Closed Date:** 8/5/2016 10:21 AM

Rate Case Items - Demand/ Opposed

Other - Net Metering

First Name: PETITION**Last Name:** PETITION 116**Account Name:** PETITION
PETITION 116**Address:****City:****State:****Zip Code:****Company:** Unisource ** Energy Services (UNS)***Division:** Electric**Nature Of Opinion****Docket Number:** E-04204A-15-0142**Docket Position:** Against

Received the following identical comments from 117 customers representing 116 households opposed to the proposed rate case.

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

UniSource Energy received such immense public opposition in response to their proposal for demand charges for all customers that they were forced to revert back to their original proposal to impose demand charges on solar customers only. Demand charges disproportionately impact customers while they are home with their families, cooking dinner, doing laundry, and enjoying the amenities they work hard for. In fact, demand charges more severely impact low energy users, like solar customers, who have made substantial investments to reduce their overall energy use while reducing costs for all ratepayers.

Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar

**Arizona Corporation Commission
Utilities Complaint Form**

customers and stifle solar growth and innovation in Arizona.

Regards,

Submitted by: 1. Benjamin Packard 2. Margaret O'Bert 3. William Golladay 4. Joyce Valenzano 5. Baron Buggy 6. Donald Scalera 7. Michael Wolff 8. Kenneth Yamagata 9. Paul Mock 10. Thomas Hott 11. Gerald Gifford 12. Elaine Landry 13. Kathryn Beilstein 14. Bryce Wyler 15. Michelle Keller 16. Donald Rogers 17. Rose Switzer 18. Tammy Fontaine 19. Vernon Reamer 20. Grady Land 21. Claire Foster 22. Ron Dickson 23. Jesse Page 24. Terry Quinn 25. Bernadine Trahan 26. John Cook 27. Roberta Doerges 28. Anghel Cojan 29. Marianne Bennett 30. Rusty Carnes 31. Claudia Cross 32. Herman Gordon 33. Susan Eastman 34. Doris Barrett 35. Richard Soltero 36. Tracy Geurts 37. Stewart Waintroob 38. William Jones 39. Mary Carleno 40. Olga Strickland 41. Matthew Kaplan 42. Mary Hone 43. Nicholas Acciardo 44. Yvonne Lewis 45. Mark Trainor 46. Carol Papalas 47. Gayle Wiens 48. Brandon Cheshire 49. Greg Houston 50. Paul Smith 51. Christine Verbin 52. JC flowers 53. Phil Andrews 54. Natalie Clagg 55. Victoria Coursey 56. William Clements 57. Harry Daighenbaugh 58. Francisco Silva 59. Michael Nelson 60. Randy Houser 61. Joan Powers 62. Beverly Lawrence 63. Jo Chebultz 64. Steve Carrier 65. Richard Timmering 66. John Morris 67. Ingrid Irwin 68. Lorinda Moody-Voss 69. Paul Peters 70. Karen Pontzious 71. Robin Engel 72. Richard Wolf 73. Lyle Adams 74. Myron Scott 75. Barbara Walter 76. Carol Sagun 77. Stephen Forrester 78. Christine Forrester 79. Julie Maloney 80. Donna Cantello 81. Sharon Cottingham 82. Manuel Frias 83. Frank Lauffer 84. Mary Shoff 85. Gary Shoff 86. M. Raines 87. J Hays 88. Vernon Nelson 89. Laura McMillin 90. Cathleen Milligan 91. Sharon Stewart 92. Gregory Turner 93. Douglas Quackenbush 94. William Clayton 95. Damion McCord 96. Tammy Bosse 97. Gail Sikes 98. Daniel Mahon 99. Robert Armour 100. Brandon Jones 101. Larry Pollock 102. Deb Sparrow 103. John Bosch 104. James Rasco 105. Diane Nielsen 106. David Kessler 107. Walter Hunsicker 108. Mary Carlton 109. Lloyd Killian 110. Harold Fischer 111. John Pochervina 112. David Orozco 113. Gerald Harding 114. Susan Lennox 115. Karen Daley 116. Cesar Johnson 117. Donna Frazier

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best	Phone: <<< REDACTED >>>	Opinion Date: 7/29/2016
Opinion Number: 2016 - 133580		Priority: Respond within 5 business days
Opinion Codes: Other - Net Metering	Closed Date: 7/29/2016 4:35 PM	
Rate Case Items - Demand/ Opposed		

First Name: PETITION	Last Name: PETITION 10	Account Name: PETITION PETITION 10
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Address: <<< REDACTED >>>

City: Chandler	State: AZ	Zip Code: 85286
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Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

10 opposed with same letter as follows:

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

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Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

Signed:

Agueda Palacios

Jacqueline Hines

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Arlene Weiner	Ken Brown
Bernadette Schaeffer	Lori Hone
Catherine Davis	Paul Beilstein
Douglas Flatley	Rodney Hu

Date:	Analyst:	Investigation Submitted By:	Type:
7/29/2016	Roxanne Best	Email	Investigation
Comments noted for record and docketed. Closed.			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best	Phone: <<< REDACTED >>>	Opinion Date: 8/2/2016
Opinion Number: 2016 - 133635		Priority: Respond within 5 business days
Opinion Codes:	Rate Case Items - Consolidation Opposed	Closed Date: 8/2/2016 8:12 AM
Other - Net Metering		

First Name: PETITION	Last Name: PETITION 41	Account Name: PETITION PETITION 41
Address: <<< REDACTED >>>		
City: Clarkdale	State: AZ	Zip Code: 86324

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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41 opposed with same letter as follows:

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

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Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

**Arizona Corporation Commission
Utilities Complaint Form**

Signed:

Amy Rosner	Karen Sink
Angelic Robles	Larry Duke
Celeste Morin	Lorna Busek
Chris Conner	Marie Bonneau
Dan hargest	Mark Willner
Deborah Cookson	Mary Peters
Deborah Joya	Mike Hensel
Debra Crosslin	Thomas Connor
Diane Compagno	Peggy Pierce
Donald Hunt	William Houdek
Donald Wilde	Phillip Schaffer
Donna Koenig	Randall Libero
Douglas Flatley	Rick Pensinger
Freda Cunningham	Sherree Geyer
Gene Saadi	Stephen Cotta
Gloria Stuart	Steven Klefstad
helen pearce	Susan Orth
Jean Nielsen	Teresa Jennings
Jeff Hartig	Tyler Nay
Jennifer Kingsley	Troy Grady
Jerry Rittersdorf	

Date:	Analyst:	Investigation	
8/2/2016	Roxanne Best	Submitted By:	Type:
		Email	Investigation
Comments noted for record and docketed. Closed.			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best	Phone: <<< REDACTED >>>	Opinion Date: 8/3/2016
Opinion Number: 2016 - 133674		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Demand/ Opposed	Closed Date: 8/3/2016 4:48 PM	
Other - Net Metering		

First Name: PETITION	Last Name: PETITION 37	Account Name: PETITION PETITION 37
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Address: <<< REDACTED >>>

City: Phoenix	State: AZ	Zip Code: 85032
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Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

37 opposed with same letter as follows:

Dear Arizona Corporation Commission,

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

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Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

Signed:

Alex Ponikvar

Jere Sponagle

**Arizona Corporation Commission
Utilities Complaint Form**

Alfred & Sandy Chilese	Joseph Paterson
Amanda Duncan	JUDY & Henry KUGEL
Barbara Schuber	Kathalene Lee & Russell Hague
Barbara Yednak	Kathryn Fishman
Carol Gibson	Kenneth Fries
Carol Holt	linda phillips
Cass mckee	MARY GRANT
Christine Sleighel	Mary Irvin
David Hoffmann	Richard Flickinger
Dean Taylor	Robert Briix
Evelea Heer	Robert Ludescher
Gary Cormany	Robin Garman
Grant Hill	Sherri Colbert
Jahn Baker	Sue Gilbert
Jane Wakefield	Susan Sanders
Tony Leiterman	Terry Fuller
Thomas Jones & Nancy Arnaoudoff	
Monique Carpenter	Philip Dixon

Investigation

Date:	Analyst:	Submitted By:	Type:
8/3/2016	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.

E-04204A-15-0142

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck	Phone: <<< REDACTED >>>	Opinion Date: 8/5/2016
Opinion Number: 2016 - 133707	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 8/5/2016 10:58 AM	

First Name: Rosa	Last Name: Norman	Account Name: Rosa Norman
Address: <<< REDACTED >>>		
City: Tucson	State: AZ	Zip Code: 85711
Home: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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Commissioners,

Please do not allow the Company to change net metering. The buy back rate should remain the same as well as the month to month carryover.

Thank you.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/5/2016	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 8/2/2016
Opinion Number: 2016 - 133640 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 8/2/2016 10:57 AM
 Rate Case Items - Solar In Favor

First Name: Debbie **Last Name:** Yin **Account Name:** Debbie Yin
Address: <<< REDACTED >>>
City: Fountain Hills **State:** AZ **Zip Code:** 85268
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion**Docket Number:** E-04204A-15-0142**Docket Position:** Against

UNS asserts that ratepayers who install solar are not paying their share of fixed costs (construction of power plants, transmission lines, and associated infrastructure). This ignores all of the benefits that solar customers provide to the grid and to our communities, including less water use, less pollution, and less need for additional power plants and other infrastructure. Utility customers who install rooftop solar don't just save grid electricity. Solar customers add reliability to the grid by reducing vulnerability to unplanned outages at power plants. Plus, they add energy during the day, when demand is up and when it is more expensive for utilities to generate or buy electricity. Arizona has some of the best opportunities for solar in the country. We are already experiencing the negative impacts of global climate disruption higher temperatures, extended drought, more extreme weather, larger and more intense forest fires. It makes sense for Arizona and Arizona's utilities to invest in low-carbon solar energy and energy efficiency to reduce carbon pollution. Also, when we added solar panels in 2010, we were encouraged and incentivized by SRP utility to do this! I believe the only reason this is now looked upon so negatively by utilities is because they are trying to get a new source of income so why not charge the solar customers!! We invested a lot in the solar program and would be seriously impacted by the changes and charges proposed! I am in total opposition to this issue of killing solar!

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/2/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 8/1/2016
Opinion Number: 2016 - 133628		Priority: Respond within 5 business days
Opinion Codes:	Rate Case Items - Demand/ Opposed	Closed Date: 8/1/2016 4:13 PM
	Other - Net Metering	

First Name: Jim	Last Name: Curran	Account Name: Jim Curran
Address: <<< REDACTED >>>		
City: Kingman	State: AZ	Zip Code: 86401
Email: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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From: Jim Curran [mailto:<<< REDACTED >>>]

Sent: Monday, August 01, 2016 4:05 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Docket#E-04204A-15-0142 - I oppose UNS's demand charges and elimination of net metering.

Dear Arizona Corporation Commission,

I am a solar owner and producer of power

Regards,

Jim Curran

<<< REDACTED >>>

<<< REDACTED >>>

	Investigation		
Date:	Analyst:	Submitted By:	Type:
8/1/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 8/1/2016
Opinion Number: 2016 - 133614	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 8/1/2016 1:32 PM	

First Name: Monte	Last Name: McCue	Account Name: Monte McCue
Address: <<< REDACTED >>>		
City: Lake Havasu City	State: AZ	Zip Code: 86406
Home: <<< REDACTED >>>	Email: <<< REDACTED >>>	

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion**Docket Number:** E-04204A-15-0142**Docket Position:** Against

I encourage the Commission to adopt the following language in their final decision to protect an individual homeowner's investment in a solar system should the property be sold: ".....any DG customer who files an interconnection agreement prior to the effective date this decision in phase two of this proceeding (Docket E-04204A-15-0142) shall be treated the same as a DG customer who filed for interconnection prior to that date" (Judge Rodda recommendation).....In addition, grandfathered customers retain their current rate plans and net metering arrangements for 20 years after the system was first interconnected to the UNSE system. The grandfathering provisions would apply to property on which the system is located and may transfer with the property to a new customer within the applicable 20-year time period mentioned above." Thanks for your consideration.

Investigation			
Date:	Analyst:	Submitted By:	Type:
8/1/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 7/29/2016
Opinion Number: 2016 - 133577	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 7/29/2016 4:10 PM	
Other - Net Metering		

First Name: Alan	Last Name: Deobler	Account Name: Alan Deobler
Address: <<< REDACTED >>>		
City: Sun City	State: AZ	Zip Code: 85351
Email: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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From: alan deobler [mailto:<<< REDACTED >>>]

Sent: Friday, July 29, 2016 2:11 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

To whom it may concern @ the ACC,

I recently had solar installed on my roof. After 3 months of APS bills I am thrilled with my savings and energy output. Living in a retired community with a limited income, solar has given my wife and I a better sense of security for the future. I chose solar for the environment and to stabilize any future energy rate hikes.

The southwest has such a high Langley, or SI unit, energy ratio with the capacity to have a tremendous amount of clean energy produced that I fear any added tax or rate hikes to solar, wind-power, nuclear would stifle future progress in these areas. This is the golden age of clean energy. Allow it to develop to its full potential. The future is here. These areas NEED to be helped along. Our future is in front of you.

Alan Deobler

Sun City, AZ

Regards,

alan deobler

<<< REDACTED >>>

<<< REDACTED >>>

Investigation

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Date:

Analyst:

Submitted By:

Type:

7/29/2016

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission Utilities Complaint Form

Investigator: Mary Mee	Phone: <<< REDACTED >>>	Opinion Date: 7/29/2016
Opinion Number: 2016 - 133578	Priority: Respond within 5 business days	
Opinion Codes:	Closed Date: 7/29/2016 4:15 PM	
Rate Case Items - Opposed		
Rate Case Items - Demand/ Opposed		
Other - Net Metering		

First Name: Gene	Last Name: Harvey	Account Name: Gene Harvey
Address: <<< REDACTED >>>		
City: Kingman	State: AZ	Zip Code: 86401
Email: <<< REDACTED >>>		

Company: Unisource ** Energy Services (UNS)*	Division: Electric
---	---------------------------

Nature Of Opinion

Docket Number: E-04204A-15-0142	Docket Position: Against
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From: Gene Harvey [mailto:<<< REDACTED >>>]

Sent: Friday, July 29, 2016 4:08 PM

To: Utilities Div - Mailbox <UtilitiesDiv@azcc.gov>

Subject: Reject the UNS proposal to eliminate net metering!

Dear Arizona Corporation Commission,

IF YOU WANT MY VOTE IN AUGUST THEN....Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers.

I support legislation that requires voter approval for all rate increases - Stop the Money Grab

UniSource is attempting to make these changes retroactive to customers who installed distributed generation systems after June 1, 2015, punishing customers who made substantial investments over a year ago. The ACC must protect these customers, and ensure that future customers maintain their right to go solar without financial repercussions.

To date, no ACC-commissioned studies have indicated that net metering in Arizona is harmful to customers, and no convincing evidence has been presented by UniSource to indicate that net metering needs to change. States across the country have conducted studies that show net metering to be an equitable policy that provides substantial benefits to all ratepayers. Changing net metering without supporting evidence, and implementing rates that would make solar uneconomic, would be an enormous disservice to all UniSource customers.

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Arizona Corporation Commission Utilities Complaint Form

Please join the hundreds of Arizonans who have spoken out against UniSource's discriminatory, unsubstantiated, and unfair proposal and please reject UniSource's obvious attempt to overcharge solar customers and stifle solar growth and innovation in Arizona.

Regards,

Gene Harvey

<<< REDACTED >>>

<<< REDACTED >>>

Investigation			
Date:	Analyst:	Submitted By:	Type:
7/29/2016	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 8/1/2016
Opinion Number: 2016 - 133603 **Priority:** Respond within 5 business days
Opinion Codes: Other - Net Metering **Closed Date:** 8/1/2016 10:09 AM
Rate Case Items - Demand/ Opposed

First Name: Michael **Last Name:** Kuntzelman **Account Name:** Michael Kuntzelman
Address: <<< REDACTED >>>
City: Marana **State:** AZ **Zip Code:** 85653
Email: <<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)* **Division:** Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142 **Docket Position:** Against

Please reject UniSource Energy's proposal (Docket E-04204A-15-0142) to eliminate net metering and impose discriminatory demand charges on solar customers. You have no other decent option and for once, the whole world IS watching. Please put the sustainability of human life on this planet ahead of short term monetary gain. You will be Hearing more from us if you fail to honor your responsibility.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/1/2016	Roxanne Best	Email	Investigation
Comments noted for record and docketed. Closed.			

E-04204A-15-0142

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan	Phone: <<< REDACTED >>>	Opinion Date: 8/4/2016
Opinion Number: 2016 - 133689	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 8/4/2016 2:14 PM	

First Name: Dan	Last Name: Heinemann	Account Name: Dan Heinemann
Address:		
City: Kingman	State: AZ	Zip Code:

Company: Unisource ** Energy Services (UNS)*	Division: Electric
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Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Customer called to let the Commissioners know he is totally against the proposals in the Unisource rate case.

E-04204A-15-0142

Arizona Corporation Commission Utilities Complaint Form

Investigator: Deborah Reagan Phone: <<< REDACTED >>>

Opinion Date: 8/4/2016

Opinion Number: 2016 - 133693

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Demand/ Opposed

Closed Date: 8/4/2016 4:37 PM

Rate Case Items - Opposed

First Name: David

Last Name: Cruz

Account Name: David Cruz

Address:

City: Kingman

State: AZ

Zip Code:

Company: Unisource ** Energy Services (UNS)*

Division: Electric

Nature Of Opinion

Docket Number: E-04204A-15-0142

Docket Position: Against

Caller wanted to make his opinion known that he is against the demand charge and the rate increase requested by Unisource.